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(For more info, see *Installing the Game* in this manual.)

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Game Experience May  
Change During Online Play



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This product has been rated by the Entertainment Software Rating Board. For information about the ESRB rating please visit [www.esrb.org](http://www.esrb.org).

For more info about this and other titles, check out EA GAMES™ on the web at [www.eagames.com](http://www.eagames.com).

# INSTALLING THE GAME

## To install Need For Speed™ Underground 2:

1. Close all open programs and background tasks, including virus scanners (see *Performance Tips* on p. 10 for more info).
2. Insert the *Need For Speed Underground 2* Disc 1 into your CD/DVD-ROM drive. The Autorun menu appears.

**NOTE:** If the Autorun menu does not automatically appear, left-click the **Start** button from the Windows™ Taskbar and select **Run...** Type **D:\autorun.exe** in the Run dialog box, then click OK (substitute the correct letter of your CD/DVD-ROM drive if other than 'D:').

3. Click the **INSTALL** button on the Autorun menu, then follow the on-screen instructions to complete the installation.

# STARTING THE GAME

## To start Need For Speed Underground 2 (with disc already in drive):

1. Close all open programs and background tasks, including virus scanners (see *Performance Tips* on p. 10 for more info).
2. Left-click the **Start** button from the Windows Taskbar and select **All Programs** (or **Programs**) > **EA GAMES** > **Need for Speed Underground 2** > **Need for Speed Underground 2**.

# COMPLETE CONTROLS

## GENERAL GAMEPLAY

ACTION	PRIMARY	SECONDARY
Steer Left/Right		
Throttle		
Reverse		
Shift Up	(left)	
Shift Down	(left)	
E-Brake		
Nitrous	(left)	(right)
Camera		
Look Back		
Enter Race/Shop		
World Map		
Read SMS (Career mode only)		
Career Statistics (Career mode only)		
Reset Car		
Hydraulics Pressure		
Hydraulics Bounce		
Pause		

## MENU CONTROLS

ACTION	KEYBOARD
Highlight menu item	Arrow Keys
Cycle Options	Arrow Keys
Select highlighted item	
Cancel/Return to previous screen	

# INTRODUCTION

Welcome to Bayview, your destination in *Need For Speed Underground 2*. In Bayview, the underground is thriving. With over 125 miles of open road to drive, feast on an almost limitless array of choices. Cruise the freeways for races, comb city streets for secret hotspots, or get outfitted with the latest gear at one of Bayview's numerous shops. Customize your car with hundreds of accessories and aftermarket parts, including brand-new options like spinners and audio upgrades. Once your ride is up to speed, take it to the streets in one of the all-new racing modes like Street X and Downhill Drift. Think you've got what it takes to make it in the underground? Here's your chance to prove it.

## SETTING UP THE GAME

Get into the underground.

## MAIN MENU

CAREER	Conquer Career mode and rule the underground (see p. 6).
QUICK RACE	Jump right into a race (see p. 7).
ONLINE	Race against friends online (see p. 7).
LAN	Race others on a local area network (see p. 9).
CUSTOMIZE	Outfit your ride from bumper to headlights (see p. 4).
PROFILE MANAGER	Save or load your game (see p. 9).
OPTIONS	Adjust audio, video, and gameplay options (see below).

## OPTIONS

To access the Options menu in the Main menu, click OPTIONS.

To access the Options menu in-game, enter the PAUSE MENU then select OPTIONS.

AUDIO	Set in-game volume levels or select an audio mode.
DISPLAY	Adjust video options.
GAMEPLAY	Adjust the jump camera, rearview mirror, speedometer units, career difficulty level, and map modes, or toggle the autosave feature.
PLAYER	Choose a transmission type, select stability control, change the default camera, or toggle heads-up display content ON/OFF.
CONTROLS	Change the game controls.
EA GAMES™ TRAX	Adjust Music Playback options.

# PLAYING THE GAME

## GAME SCREEN



## CUSTOMIZE YOUR RIDE

Competing in the underground requires an eye-catching combination of speed and beauty. Choose from hundreds of performance parts and visual customization modifications available in *Need For Speed Underground 2* to make your ride look good over and under the hood.

### SELECT A CAR

Your ride makes or breaks your reputation in the underground. Looks are important, but no one pays attention to a car that's running dead last.

### MAKE AND MODEL

Browse the available cars, but don't think of them as finished products. With a few wins under your belt you'll be customizing these basic vehicles into exquisite street machines that car dealers will barely recognize.

- When picking a car, check out the Acceleration, Top Speed, and Handling ratings at the bottom of the screen. Performance modifications can improve these characteristics later, but you'll need to win some races with your stock vehicle in order to fund any serious work under the hood.

### CUSTOMIZING

New cars are nice in the showroom, but there's plenty of room for improvement once they hit the streets. Make your car your own through a thorough customization process. A vast array of modifications are available for your ride—if you've got the bank, that is.

- To begin customizing your vehicle, click CUSTOMIZE in the Main menu.
- To switch cars, click the arrows.
- To toggle between stock cars and the cars you own, click the arrows on the filter bar on the top right side of the screen.

## VISUAL STAR RATING

You can contribute to your visual star rating by making your car look smooth and upgrading your performance. As you modify your car, your star value increases. The star value contributes to your progression through the game by rewarding you with DVD covers and money.

- The maximum number of stars you can earn is ten.

## VISUAL MODS

Style is in the details, so *Need for Speed Underground 2* leaves the details up to you. Choose from dozens of styles of hoods, rims, body kits, exhaust tips, spoilers, side mirrors, and more. Transform your car's surfaces with pearlescent, gloss or metallic paint, vinyl graphics, positional decals, window tints, and neon. There's also a car specialty shop that allows you to install hydraulics, add some scissor doors or spinners, and put in some trunk audio.

## VINYLS

Vinyls are distinctive graphics that stick to your car's bodywork. They can be placed in up to four layers, allowing you to stack graphics for a collage effect. Each vinyl's color can also be customized, to further individualize your car's look.

- To stack vinyls, place the first vinyl on the bottom layer and then select a different layer for the next vinyl. The new vinyl is placed on top while leaving the first one undisturbed. You also have the ability to reorder the layers to get the perfect look.

## PERFORMANCE MODS

Let's face it, the automotive engineers who designed these cars never thought they could go this fast. Today's tuner culture hungers for speed, so they've enhanced every aspect of automotive performance with hundreds of aftermarket parts. *Need for Speed Underground 2* offers hundreds of modifications, including weight reduction, nitrous oxide, suspension kits, ECUs, and advanced fuel systems. Add all of this available power to your car and just keeping it under control could be a challenge.

## HYDRAULICS

If you have hydraulics installed on your car they are automatically enabled. Once you exceed 30 mph they are automatically disabled.

- To pressurize, hold **[H]** and use the steering/throttle controls to indicate the section of the car that should use hydraulics.
- To bounce with level 3 hydraulics, hold **[J]** and use the steering/throttle controls to indicate the direction you wish to bounce.



# GAME MODES

Take on the Underground in a variety of Quick Race mode races or Career mode.

## CAREER MODE

Rise to the top of the underground in Career mode.

- To start a game in Career mode, click CAREER in the Main menu then either create a new profile or load an existing profile.

## EXPLORING

Want to make a name for yourself in the Underground? You're going to have to find it first. In Career mode, the city is yours to discover. Explore it by driving around to get a feel for the lay of the land. As you cruise you'll encounter rival racers who you can challenge to an Outrun race. Keep your eyes and ears open for hints pointing you to the areas where you can find the hottest races or the coolest upgrades.

- If you perform a cool move while you cruise, such as impressive slides, you earn points. These fill up your Race Breaker meter if you have nitrous installed. Do something uncool, like hit another driver, and points are deducted from your Race Breaker meter.

## SHOWCASE MODE

As you win races and upgrade your car, you will receive messages telling you to proceed to locations where a photographer is waiting to take a picture of your suped-up ride. To set up the best shot you can pop your hood, trunk, or doors to better show off the goods.

- To open or close the doors, press **C**/**D** or **A**/**D**.
- To open or close the hood, press **T** or **W**.
- To open or close the trunk, press **L** or **S**.
- To exit this mode, press **ESC** or click BACK.

## SMS

Messages from other SMS users offer you details on races, car shops, challengers, and opportunities.

- When you see the SMS icon appear on-screen, press **TAB**. The game pauses and your messages appear.
- To return to the game from the Inbox, press **ESC** or click BACK.
- To return to the game from within a message, press **ENTER** or click CONTINUE.

## WORLD MAP

The world map offers a bird's-eye view of the entire city. Icons representing your car, opponents, and the locations of potential races and shops also appear here.

- To access the world map, press **M**.
- To activate the GPS, click on the shop or event on the map legend or directly on the map.
- To hide/show shops or events on the map, click on them in the map legend.
- To return to the game, press **ESC** or click BACK.

## QUICK RACE MODE

Jump into the driver's seat and let the race begin.

### To start a quick race:

1. Click QUICK RACE in the Main menu
2. Choose between CIRCUIT, SPRINT, DRAG, DRIFT, STREET X, UNDERGROUND RACING LEAGUE, or FREE RUN modes.
3. Select a location for your race.
4. Adjust race options.
5. Select a vehicle.
6. Choose a MANUAL or AUTOMATIC transmission. The race begins.

### CIRCUIT

A traditional lap-style course. Finish first and leave your competitors driving in circles.

### SPRINT

Find out how fast you can get from point A to point B.

### DRAG

A pedal-mashing, speed-shifting race to the finish line.

### DRIFT

Break loose into a stylish drift and rack up the points.

### STREET X

Lap-based racing on tight and technical closed circuits. Fight for first place whatever the cost.

### UNDERGROUND RACING LEAGUE

Lap-based racing on dedicated racetracks.

### FREE RUN

No competition. No time limit. No rules. The open road beckons.

## ONLINE

Take the challenge online and race the best drivers the worldwide underground has to offer.

**NOTE:** REGISTRATION REQUIRED TO ACCESS ONLINE FEATURES. INTERNET CONNECTION REQUIRED. TERMS & CONDITIONS AND FEATURE UPDATES ARE FOUND AT [www.eagames.com](http://www.eagames.com). YOU MUST BE 13+ TO REGISTER ONLINE.

EA MAY RETIRE ONLINE FEATURES AFTER 30 DAYS NOTICE POSTED ON [www.eagames.com](http://www.eagames.com).

- To begin, select ONLINE from the Main menu.

## EA ACCOUNT SETUP

Create a new account or use an existing one.

- To create a new EA account, click CREATE NEW EA ACCOUNT and follow the on-screen instructions.
- To use an existing account, click the default EA Account listed or select a different account by choosing USE EXISTING EA ACCOUNT.
- Your EA Account will become the default once you've saved it.
- A single player profile must be created in order to save your EA Account.

**NOTE:** Your CD Key is linked to the first EA Account you log in with and is permanently attached to that account. Please do not lose your EA Account name or password.

## ONLINE MENU

### NEWS

Get the latest news on the *Need For Speed Underground 2* online community.

### LOBBY

Join an existing race, create a new online race, or set up a lobby filter.

### SELECT CAR

Choose or customize your online vehicle of choice.

### RANKING

View your personal stats, get the overall stats, or find out who the monthly point leaders are.

### OPTIONS

Adjust audio, video, gameplay, player, controller, and online options.

- To join an online game, select LOBBY in the Online menu. A list of games appears. Click the desired race. The game is loaded.
- To refresh the list of online games, click REFRESH.
- To filter the list of online games, click FILTER. You may filter by game mode, car performance, game type, race breaker, and collision detection.

### To create a new online game:

1. Select LOBBY in the Online menu.
2. Click CREATE NEW GAME.
3. Chose between a CIRCUIT, SPRINT, DRAG, DRIFT, STREET X, UNDERGROUND RACING LEAGUE, or OUTRUN race.
4. Select the location of the race.
5. Adjust race mode options and click DONE to advance to the game lobby.

## PLAYER STATUS

A list of icons appears next to a player's name in each game room.



## EA MESSENGER

Find your friends online—or discover new ones.

- To open EA Messenger, click the EA Messenger Button
- To toggle between friends lists, friends requests, and blocked players, click the arrow buttons.
- Click on a player name in messenger to send them a message, a game invite, or a friend request. You may also block players from the EA Messenger as well as offer feedback.

## LAN

Race a friend over a LAN connection.

- To begin, select LAN from the Main menu. The LAN menu appears.
- To join a LAN game, click a game name from the LAN menu.
- To create a LAN game, click HOST LAN SERVER. Follow the on-screen steps. Your game is created and the Game Lobby appears.

## SAVING AND LOADING

### To save a game:

1. Click PROFILE MANAGER in the Main menu.
2. Chose SAVE. Your game is saved.

### To load a game in Career mode:

1. Click CAREER in the Main menu.
2. Select LOAD GAME.
3. Select a profile. Your game is loaded.

# PERFORMANCE TIPS

## SYSTEM REQUIREMENTS

It is essential that your PC meets the Minimum Requirements as detailed on the game's packaging. If you are experiencing poor performance, check to make sure your system hardware supports the requirements.

## BACKGROUND TASKS

In some cases programs that are running on your system can monopolize resources that the game needs in order to install, load, and run properly. Not all of these programs are immediately visible. There are a number of programs, called "background tasks," that are always running on your system.

**IMPORTANT NOTE:** While shutting down background tasks will optimize your system for running *Need For Speed Underground 2*, these background tasks' features will be unavailable once shut down. Be sure to re-enable background tasks after playing *Need For Speed Underground 2* by restarting your computer.

If your system is running anti-virus or crash guard programs you will need to close or disable them to run *Need For Speed Underground 2*. To do this, find the icon for the program on the Windows Taskbar and then right-click the icon and select "close," "disable," or the relevant option. Please note that these programs will be reactivated the next time you restart your computer.

Once anti-virus and crash guard programs have been disabled, you should end all unnecessary general background tasks.

### To view and close background tasks (Windows XP):

1. Hold down [CONTROL] and [ALT] and then tap [DELETE]. The Windows Task Manager appears.
2. Click the Processes tab. This tab displays a list of all background tasks running on your system.
3. Click the User Name column heading. This sorts all the processes together by user name.
4. Select an item with a user name, but DO NOT select one from the SYSTEM, LOCAL SERVICE, or NETWORK SERVICE groups. Also, DO NOT select the explorer.exe or taskmgr.exe items.
5. Click END PROCESS. You may receive a warning message, if so click YES. The selected item disappears from the list.
6. Repeat steps 4 and 5 until only explorer.exe and taskmgr.exe remain in the user name group.

### To view and close background tasks (Windows Me or 98):

1. Hold down [CONTROL] and [ALT] and then tap [DELETE]. The Close Program window appears. This window displays a list of all background tasks running on your system.
2. Select an item, but DO NOT select the Explorer or Systray items.
3. Click END TASK. The Close Program window closes and the task is ended.
4. Repeat steps 1 through 3 until only Explorer and Systray remain.

## VIDEO AND SOUND DRIVERS

An outdated video or sound driver can lead to slow and choppy gameplay, or in some cases can prevent the game from running at all. To ensure an enjoyable experience with *Need For Speed Underground 2*, be sure that you have the most recent video and sound drivers installed. These drivers are typically available for download from your system or hardware manufacturer's website. If you are not sure what type of video or sound card you have, or you don't know how to update the drivers on your system, please refer to the documentation that came with your system or peripheral.

# INTERNET PERFORMANCE ISSUES

To avoid poor performance during Internet play, be sure that you close any file sharing, streaming audio, or chat programs prior to entering gameplay. These applications can monopolize your connection's bandwidth, causing lag or other undesirable effects.

*Need For Speed Underground 2* uses the following TCP and UDP port(s) for Internet play:

TCP 80, 13505, 20920-20929, 20970-20979

UDP 3658, 3659

Please consult your router or personal firewall documentation for information on how to allow game related traffic on these ports. If you are attempting to play on a corporate Internet connection, contact your network administrator.

## TECHNICAL SUPPORT

If you have trouble with *Need For Speed Underground 2*, EA Technical Support can help. The EA Help file provides solutions and answers to the most common difficulties and questions about how to properly use this product.

### To access the EA Help file:

- Left-click the Start button from the Windows Taskbar and select All Programs (or Programs) > EA GAMES > NEED FOR SPEED UNDERGROUND 2 > Technical Support.

**NOTE:** If *Need For Speed Underground 2* is not installed, EA Help can be accessed directly off *Need For Speed Underground 2* Disc 1. With Disc 1 in the drive, left-click the Start button from the Windows Taskbar and select Run... Type D:\Support\EA Help\Electronic Arts Technical Support.htm in the Run dialog box, then click OK [substitute the correct letter of your CD/DVD-ROM drive if other than 'D:'].

If you are still experiencing difficulty after utilizing the information in the EA Help file, you can also contact EA Technical Support. An EASY Info utility is included that detects your system's hardware and organizes this information into a detailed report. This report helps EA Technical Support solve your problem in the quickest possible time. Please note that you will need to have registered your copy of *Need For Speed Underground 2* in order to take advantage of this utility.

### To run the utility:

- Left-click the Start button from the Windows Taskbar and select All Programs (or Programs) > EA GAMES > NEED FOR SPEED UNDERGROUND 2 > EASY Info

**NOTE:** If *Need For Speed Underground 2* is not installed, EASY Info can be accessed directly off *Need For Speed Underground 2* Disc 1. With Disc 1 in the drive, left-click the Start button from the Windows Taskbar and select Run... Type D:\Support\EasyInfo in the Run dialog box, then click OK [substitute the correct letter of your CD/DVD-ROM drive if other than 'D:'].

This utility gathers information about the hardware in your system. To save this information to send to EA Technical Support, Click File > Export to Desktop > EASY Info Report. This will create a copy of the report that is saved to your Windows desktop.

## EA TECHNICAL SUPPORT ON THE INTERNET

If you have Internet access, be sure to check our EA Technical Support website at:

[techsupport.ea.com](http://techsupport.ea.com)

Here you will find a wealth of information on DirectX, game controllers, modems, and networks, as well as information on regular system maintenance and performance. Our website contains up-to-date information on the most common difficulties, game-specific help, and frequently asked questions (FAQs). This is the same information our support technicians use to troubleshoot your performance issues. We keep the support website updated on a daily basis, so please check here first for no-wait solutions.

If you are unable to find the information you need on our website, please feel free to contact EA Technical Support via e-mail, phone, or letter. *Please be sure to include the EASY Info utility report in your e-mail or letter.*

If you need to talk to someone immediately, call us at (650) 628-1005. *Please have the EASY Info utility report printed and ready when you call.* This will help us service your call in the quickest possible time.

## EA TECHNICAL SUPPORT CONTACT INFO

**E-mail and Website:** <http://techsupport.ea.com>

**FTP site:** <ftp://ftp.ea.com>

**Mailing Address:** EA Technical Support  
P.O. BOX 9025  
Redwood City, CA 94063-9025

If you live outside of North America, you can contact one of our other offices.

In the **United Kingdom**, contact:

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In **Australia**, contact:

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In **Australia:** For Technical Support and Game Hints & Tips, phone: 1 902 261 600 (95 cents per minute) CTS 7 days per week 10:00 AM – 8:00 PM. If you are under 18 years of age, parental consent required.

# WARRANTY

## ELECTRONIC ARTS LIMITED WARRANTY

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If the defect in the Recording Medium or Manual resulted from abuse, mistreatment or neglect, or if the Recording Medium or Manual is found to be defective after 90 days from the date of purchase, please return the product along with (1) a check or money order for \$7.50 made payable to Electronic Arts, (2) a brief description of the difficulty you are experiencing and (3) your name, address and phone number to the address below, and Electronic Arts will mail a replacement Recording Medium and/or Manual to you. We strongly recommend that you send your product using a traceable delivery method. Electronic Arts is not responsible for products not in its possession.

## EA Warranty Contact Info

**E-mail and Website:** <http://techsupport.ea.com>

**Phone:** (650) 628-1900

## EA Warranty Mailing Address

Electronic Arts Customer Warranty

P.O. Box 9025

Redwood City, CA 94063-9025

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